

**Message: Re: Issues with New System****✉ Re: Issues with New System**

**From** Megan Lengerman **Date** Monday, February 13, 2017 9:00 AM  
**To** Kraft, Emily  
**Cc**  
**Journal** Emily.Kraft@oa.mo.gov  
**Recipients**

Hi Emily!

Yes, this is occurring in both.

**Thanks!**  
**Megan**

Megan Lengerman, MA  
Intake and Contracts Manager  
Nurses for Newborns  
7259 Lansdowne, Suite 100  
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F – 314.448.4004  
E – [megan.lengerman@nursesfornewborns.org](mailto:megan.lengerman@nursesfornewborns.org)

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**From:** "Kraft, Emily" <[Emily.Kraft@oa.mo.gov](mailto:Emily.Kraft@oa.mo.gov)>  
**Date:** Friday, February 10, 2017 at 3:37 PM  
**To:** Megan Lengerman <[megan.lengerman@nursesfornewborns.org](mailto:megan.lengerman@nursesfornewborns.org)>  
**Subject:** RE: Issues with New System

And are your issues with the A2A database occurring in both browsers?

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**From:** Megan Lengerman [<mailto:megan.lengerman@nursesfornewborns.org>]  
**Sent:** Friday, February 10, 2017 2:16 PM  
**To:** Kraft, Emily  
**Subject:** Re: Issues with New System

I go between Safari and Firefox; whichever works best for the program I'm working in.

\*Sent From My iPhone\*

On Feb 10, 2017, at 12:36 PM, Kraft, Emily <[Emily.Kraft@oa.mo.gov](mailto:Emily.Kraft@oa.mo.gov)> wrote:

Are you all using Safari as your browser then?

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**From:** Megan Lengerman [<mailto:megan.lengerman@nursesfornewborns.org>]

**Sent:** Friday, February 10, 2017 12:28 PM  
**To:** Kraft, Emily  
**Subject:** Re: Issues with New System

Hi Emily,

We are an all Mac agency so I do not have access to Internet Explorer.

Is that going to be an issue?

Megan

\*Sent From My iPhone\*

On Feb 10, 2017, at 12:25 PM, Kraft, Emily <[Emily.Kraft@oa.mo.gov](mailto:Emily.Kraft@oa.mo.gov)> wrote:

Hi Megan,

ITSD has asked if your browser has the A2A database added to compatibility view. If not, add it and let me know if it helps with any of the issues. I have attached instructions on how to check your compatibility view setting for Internet Explorer. If it's already currently added, let me know that too.

Thanks,

### Emily Kraft

*Alternatives to Abortion Program Manager  
Truman Building, Room 430  
Jefferson City, MO 65102  
Phone: (573) 522-0003*

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**From:** Megan Lengerman  
[<mailto:megan.lengerman@nursesfornewborns.org>]  
**Sent:** Friday, February 03, 2017 10:30 AM  
**To:** Kraft, Emily  
**Subject:** Issues with New System

Hi Emily!

I just wanted to send you some feedback on the new system...not sure if it helps or matters, but here it is!

There are a lot of issues with tabbing; I will be tabbing through and the screen will refresh. Or I will be tabbing and as soon as I get to Assessment Date, it reverts back to the web address, not even the first data entry cell.

There's also an issue with choosing a County; sometimes I have to choose a

county twice because the first time I clicked on it didn't "stick".

Just wanted to pass these along and see if anyone else was having issues also, or if it is just me and my computer!

**Thanks!**

**Megan**

**Megan Lengerman, MA**

Intake and Contracts Manager

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